



Citizen Charter

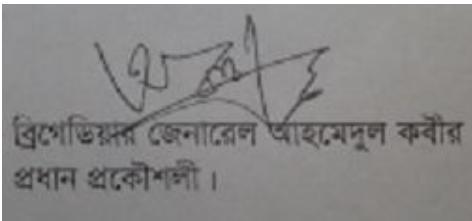
ব্যক্তিগত সেবা

গণস্বজাতন্ত্রী বাংলাদেশ সরকার (GBPBM)

ব্যক্তিগত সেবা

gŷ_eÜ

RbMŷi "ŷ" tmev wbuÖZKiŷi jŷy" "ŷ" AeKvWŷgv wbgŷ I Zv h_vh_fvŷe iŷYvŷeŷŷi gvaŷg me©v mPj I DcŷhvMx ivLvB nŷ"Q "ŷ" cÖKŠkj Aw' Bŷi i gŷ" Dŷi k" | tmev MŷYKvix Rbmavi Y, e"envi Kvix ms"v I msikøó cÖZôvb BZ"v" i gŷa" wbuo m"úK©Dbŷŷbi wbuŷŷÉ Ges Aŷ Aw' Bŷi i KgŷKvÜŷK tmev/KvR MŷYKvixŷ' i KvŷQ AvI "Q I Reven' wngj K Kivi Dŷ' "vM MŷY Kivi avivevwnKZvq Citizen Charter ev bvMwi K tmev mb' cŷqY Kiv nŷjv | AwKZi 'ŷZv I "QZvi gvaŷg AvaybK cŷy³ e"envi Kŷi h_vmgŷq "ŷZg eŷq chŷŷ myeaw' mn 'wó bŷ' b "ŷ" AeKvWŷgv wbgŷ Kŷi gvbm"ŷZ tmev cŷvb/MŷY wbuÖZ Kiv m"e nŷe eŷj Avgvŷ' i wekl'm | GB bvMwi K mb' Aŷ Aw' Bŷi i Dŷi k", 'wqZj, KZ" m"úK©tmev MŷYKvixŷ' i mvavi Y avi Yv Ges tmev Mŷŷi mwK c"vZ m"úK©w' K wŷ' Rbv cŷvb Kiŷe | tmev MŷxZvŷ' i Z_wfvEK mybw' ŷ gZvgZ I civgk©fvel"ŷZ Avgvŷ' iŷK AvI Dbz I hŷMvŷhvMx "ŷ" AeKvWŷgv wbgŷ I iŷYvŷeŷŷi AbpcÖYZ Kiŷe | bvMwi K mb' ev"Í evqŷb "ŷ" cÖKŠkj Aw' Bŷi i mKj KgŷZŷ I KgŷvixMŷYi AvŷÍ wi K cÖPóv I mnŷhvMxZv GKvŷÍ fvŷe Kvŷ |



ব্রিগেডিয়ার জেনারেল আহমেদুল কবীর
প্রধান প্রকৌশলী।

“ ” cKškj Awa’ Bi (GBPWW)
“ ” I cwi evi Kj “Y gšYj q

Citizen Charter
bvMwi K tmev mb’

01. Dfī k” t

tmev cZ“wk RbMY Ges e“envi Kvix ms“vi m’ m“e” mi Kvix nvmcvZij I AeKvVtgv mgn vbgPY, tgivgZ I i”Yvte”Y m“uKZ th mKj mgm“vi m“Lxb nb Zv “f Zg mgfq cZ“wkZ gvb Abjvqx GBPWW Gi gva”g tmev c“v”b m”y”g I Dc”hvMx ivLv Ges c“qvRbxq c“ZKvi cvl qvi c“vZ c”qb|

02. tmev Kv”Ri cwi va t

“ ” I cwi evi Kj “Y gšYj tqi Aaxb“’ t’ ke“vcx mKj cKvi “ ” AeKvVtgv mgn (MYcZ“ Awa’ B”i i Avl Zvf“ KvR e“wZZ) vbgPY, Db”ZKiY, ms“vi, m“c”hviY I tgivgZ BZ“w’ Kv”Ri b”wZgvj v Abjvqx cwi K”i bv c”qY Ges ev“Zevqb Kiv| GQvon c“qvRbxq Kv”Ri “ ” gšYj q KZ” mgfq mgfq c“E KvR vbt’ Rbv tgvZvteK cwi K”i bv I ev“Zevqb Kiv|

03. GBPWW Gi c“E tmev mgn t

- (K) mi Kvix “ ” I cwi evi cwi K”i bv c“Z“vb vbgPY, tgivgZ, ms“vi, Db”ZKiY Ges tm“wj vbgqgZ i”Yvte”Y KiZt e“envi Kvixi v”KU n“ZvšZi Kiv|
- (L) mi Kvix b”wZgvj v Abjvqx “ ” AeKvVtgv vbgPY mspvšZ t”M“g Ges cK”i i Avl Zvq h”MvcthvMx cwi K”i bv c”qY Kiv|
- (M) RbM”bi “ ” tmev v”v”Z Ki”bi j”j” “ ” c“Z“vb vbgqgZ i”Yvte”Y”i gva”g msk“ó KZ”j”i cZ“vkv c”b Kiv|
- (N) mevi Rb“ “ ” tmev v”v”v”Kivi Dfī”k” “ ” tmev c“vbKvix c“Z“v”bi AeKvVtgvMZ mjeav Ri”ix v”v”Z tgivgZ I i”Yvte”Y KvR m”vi”e”fc mgrav Kiv|
- (O) “ ” AeKvVtgv vbgPY “bMZ gvb eRvq ti”L vbgqgZ Z’vi Kx Ges c”h”MZ DrKI”v mvaB Kiv|
- (P) Db”Z “ ” tmev c“v”bi j”j” AeKvVtgvMZ mjeavmg”ni AvajbKvqb I c“qvRbxq ms“vi Kiv|
- (Q) b”wZgvj v Abjvqx Avmevec”Zix, mieivn, tgivgZ I i”Yvte”Y Kiv|
- (R) “ ” tmev c“vbKvix m’ m”t’ i Kg”j”Zv ep” mspvšZ c”k”Y Bb”w”UDU vbgPY I i”Yvte”Y Kiv|
- (S) gv“vi c“vb, mvBU c“vb BZ“w’ c”q”Y “vbxq c”k”v”bK KZ”j”k” Kw”i Mix veltq mnvqZv c“vb Kiv|

(T) gšYvj q KZR cŃ' q Ab'vb'' mi Kvix I ˆqEkwmZ msˆvi ˆˆ'' tmev mˆúwKZ AeKvVtgv
wbgŸ Kti nˆ ZvšZi Kiv Ges wbt' Rbv tgvZtēK i Ÿ YvteŸY Kiv|

04. GBPBW Gi tmev' vb mˆúwKZ A½xKvi t

- (K) bZb wbgŸ, tgi vgz I msˆvi KvR h_vmgŃq mˆúwKZi Zt nˆ ZvšZi Kiv|
- (L) wbi vev' QbŸvŸte cmb, ve' jr I M'vm mi ei vn wbowŒZ Kiv|
- (M) tmev MŃYKvi xt' i mjeavi wełŃq AvšZwi KZv cŃ kŒ I cŒqvRtbi cŒZ mZK© wó i vLv|
- (N) tmsRb' tēva I gtbvthvŸMi mvŸ_ tmev cŒ vtbi evˆ Ze cŒZdj b NUvtbv|

05. KvR/tmev MŃYKvix msˆv I cŒZŒvb t

- (K) ˆˆ'' Awa' Bi
- (L) cwi evi cwi Kí bv Awa' Bi
- (M) RvZxq RbmsLˆv MŸel Yv I cŃkŸY BbŃwUDU (NIPORT)
- (N) JI a cŃvmb Awa' Bi
- (O) tmev cwi' Bi
- (P) ˆˆ'' I cwi evi Kj ˆvY gšYvj q KZR cŃ' q Ab'vb'' msˆv/cŒZŒvb|

06. tmev KvŸRi cwi vai AvI Zvq ˆˆ'' AeKvVtgv cŃwZ I cŃvi t

- (K) KvgDwbwU wKwbK
- (L) BDwbqb ˆˆ'' I cwi evi Kj ˆvY tK>'ª(UH&FWC)
- (M) DcŸRj v ˆˆ'' KgŸcŒ.
- (N) ŸRj v (m' i) nvmcvZvj
- (O) gv I wki Kj ˆvY tK>'ª(MCWC)
- (P) 10/20/50/100 khˆv weikó nvmcvZvj
- (Q) BwcAvB tóvi
- (R) wki nvmcvZvj
- (S) WvqvŸewJK nvmcvZvj
- (T) bvm© BbŃwUDU/KŸj R
- (U) BbŃwUDU Ae tnj _ tUKŸbvj wR (IHT)
- (V) ŸgvWŸKj GˆwmmŸUu tUŃbs ˆŸj (MATS)
- (W) GdWweŒDvŸvUAvB (FWVTI)
- (X) wi wRI bvj tUŃbs tmŸvvi (RTC)
- (Y) ŸnvigI cˆw_K I AvqŸŸ K nvmcvZvj
- (Z) ˆˆ'' Awa' Bi Gi mKj chŸqi Awdm
- (_) cwi evi cwi Kí bv Awa' Bi Gi mKj chŸqi Awdm
- (') GBPBW Gi mKj chŸqi Awdm

- (a) weimicGm feb
 - (b) Rb^-^" cjo cZôvb (AvBicGBPGb)
 - (c) wbcmg feb
 - (d) gšÿvj q KZK c' q Ab'vb" AeKvWtgv
- (1) tgvWtKj Ktj R I nvmcvZvj

07. cZKvR I tmevi ,bMZgvb wqšÿ e'e'vcbv t

- (K) cZ'vk ms'vi cqvRb Abhvqx '^' AeKvWtgv wWRvBb Ges gvbmšZ t'úwmtdtKkb tgvZtEk mi Avg I wbgPY mvgMô e'envi Kiv|
- (L) wbgPY mvgMô ,bMZgvb wôZ nevi Rb" BUET A_ev mgchqi cZôvb ntZ cixÿv Kiv| GQvov cvBj BwUwMô tUtoi mrvth" Avimwm cvBtj i ,bMZgvb wôZ Kiv nq|
- (M) gvV chqi cKškj xMY wbgPY mvBtU e'envhewfbæmvgMô mtšZvl RbK wdì tUo mvtctÿ e'envti i AbgvZ c'vb Ktib, Ab'vq Zv ewZj Kiv nq|
- (N) e'envi Kivxi cZ'vkv I cYmštoi ci wbgZ AeKvWtgv n'ZvšZi c'µqv m'úbæKiv nq|

08. Riæix iÿYvteÿY tmevmgn t

- (K) Mfxi I AMfxi bj Ke, cKvZK I Kwîg Rjvavi ntZ cvwb Dtÿvj b I mieivn Ges G,wj iÿYvteÿY Kiv|
- (L) wciWve, AviBve, tWmv, tWmtKv BZ'w' ms'v ntZ we'jr mAvj b jvBtbi gva'tg MhKcôšZ mieivnKiY Ges Zv tgi vGZ I iÿYvteÿY Kiv|
- (M) M'vm msthvM c'vb Ges mveÿwYK mieivn wôZKi tÿ h_vh_ tgi vGZ I iÿYvteÿY Kiv|
- (N) mieivnKZ Avmevecî tgi vGZ I iÿYvteÿY|
- (O) wj dU, tRvttiUi, tgvUicvú, Gqvi Kj vi BZ'w' 'vcb, tgi vGZ Ges cqvRtb cZ'vcb Kti mPj ivLv|
- (P) m'wbuvi x, cqtubvkb I cøwš e'e'v mveÿwYK mPj ivLv|

09. Riæix iÿYvteÿY tmev c0vfb i mgqmxgv t

µwgK bs	tmev Kvfb Ri weeiY	tmev c0vfb i mgqmxgv	gšÍ e"
(K)	' iRv/Rvbvj vi KuP cwi eZ0mn mWkfvt e tLvj v l e tÜi e e-v KiY	1-3 w' b	Pwin' v c0Bi ci msuk0ó Kvhtj q e e-v M0Y Kti _vtK
(L)	' iRv/Rvbvj vq eo aitbi tgi v gZ A_ev cwi eZ0 KiY	1-7 w' b	Kvfb Ri c0KwZ Ges c0qvRbxqZv wntmte , i æZi t' qv nq
(M)	cwbi Kj, ck mvl qvi, KtgvW/c'vb Gi d'vk c×wZ mPj Kiv mn Uqtj U cwbi tivaK (Water Proof) KiY	1-3 w' b	
(N)	cwbi mieivn/cqte e-v/cwbi wbtivaK Riæix KvR mæúbK KiY	1-7 w' b	
(O)	Qvt' i cwbi h_vh_ vb®vkb l cwbi U'vsK-Gi wQ' eÜmn cwbi AcPq tivaKiY	1-3 w' b	
(P)	m'wbuvi x l c0vP\$ e e-v Pvj y ivLv h_vt c'vb, KtgvW, teimb, cwbi cvBc, vb®vkb cvBc, cwbi tgvUi tgi v gZ/cwi eZ0 BZ'w'	1-3 w' b	
(Q)	%e' jwZK mBP, mtkU, mwk0 teKvi Pj y ivLv	1-3 w' b	
(R)	%e' jwZK d'vb tgi v gZ/cwi eZ0	1-7 w' b	
(S)	Drainage system mPj ivLv	1-3 w' b	
(T)	msthvM moK tgi v gZ l ms'vi	1-15 w' b	

10. tgi v gZ l iÿYvteÿY tmev Kvfb Ri Pwin' v Ges c0ZKvi c×wZ t

th tKvb tgi v gZ ev iÿYvteÿY Kvfb Ri Pwin' v c0tg tRjv chqci msuk0ó Dc-mnKvi x c0KŠkj xK ev mnKvi x c0KŠkj xK wi KBwRkvb w'0tci gva'tg ev wj wLZfvte ev tdtvb RvbvtZ nq | Rvbvtbvi ci ciB AwZRiæix KvR mæúbKivi Rb' ZrvÿwYKfvte msuk0ó ' Bi t_tK c0qvRbxq e e-v M0Y Kiv nq | AwfthvM Rvbvtbvi ci l Dtg0wLZ ' Bti i gva'tg c0ZKvi c0BtZ e'ntj Ges msuk0ó ' Bi t_tK c0 E mtšZvl RbK Revtei Afvte avc Abhvqx h_vp.tg msuk0ó wbeftx c0KŠkj x, ZËyavqK c0KŠkj x Ges c0vb c0KŠkj xi ' Bti thvMthvM/AwfthvM ' wLj Kiv hvq |

11. bZb ⁻vcbv ev AeKvVtgv vbg[®]Yi Kv[®]m[±]úv' tbi avivevⁿK c[×]vZ t

- (K) bxZMZ Abtgv' b t wevfbaeGj vKvi RbMY, m[±]ynbZ Rbc⁰Zwba, e⁻envi Kvi x ms⁻v BZ⁻w' n[±]Z Abtⁱva m[±]oj Z c⁰Zve, w^WI c¹ gš^Yvj tq tc⁰Y Ktⁱb| gš^Yvj q KZ[®] wba[®]i Z evQvB Kvg^WU tm c⁰Zve, t^jv ci x^Yv-^wbi x^Yv^tšZ b^wiZMZ Abtgv' b t' qv nq|
- (L) w^cAvBw^c/w^ww^cw^c c^Yqb t b^wiZMZ Abtgv' b c⁰B c⁰Kⁱ t^jv tm[±]i Kg[®]Pxi AvI Zvq 0Project Implementation Plan0 (PIP)-tZ AšZf[®] i c⁰μqv m[±]úbeKiv nq| GQ^vov Rb⁻v[±]ms^wk⁰ eo c⁰Kⁱ i t^yt¹ c⁻Kf^vte DPP c^Yqb Kiv nq|
- (M) ECNEC KZ[®] Abtgv' b t c⁰vj Z c[×]vZ Ab^mi t^y gš^Yvj q n[±]Z c^wi Kⁱ bv Kvgk^tb tc⁰Y K^ti ECNEC m^fvq PIP Ges c^YvZ DPP Gi Abtgv' b M^hY Kiv nq|
- (N) I w^c Abtgv' b t wevfbaeK⁻vUwⁱxi AeKvVtgvⁱ ms^wy^B we^eiY, ms^Lv c⁰vj Z A⁻eivⁱ D^tj 0L K^ti eQi w^fw^EK μq c^wi Kⁱ b^wmn 0Actⁱk^bvj c⁰v⁰ (OP) c^Yqb K^ti w⁰q^wi s Kvg^WU Abtgv' b t^bqv nq|
- (O) c⁰kv^wbK Abtgv' b t ⁻vbxq c⁰kv^wbK KZ[®] Rvg Aw^aM^hY (c⁰hv^R t^yt¹) K^ti Z^t' i tc⁰i Z m^vBU c⁰v^b Ab^th^vqx ⁻v⁻ I c^wi evi K^j v^Y gš^Yvj q ⁻vcbv vbg[®]Yi Rb⁻ Rvgi Z^dw^j I c⁰kv^wbK Abtgv' b Av^cb K^ti |
- (P) wek^ev^tki Q^voc¹ M^hY t wek^ev^tki A⁻q^tb M^wnZ c⁰Kⁱ i t^yt¹ ' ic¹ Avⁿev^tbi c^te⁰ wek^ev^tki ⁻vbxq ' Bi n[±]Z Q^voc¹ M^hY Ki[±]Z nq|
- (Q) ' ic¹ c⁰μqvKiY t gš^Yvj tqi c⁰kv^wbK Abtgv' b c⁰Bi ci GBPB^w ve⁻Z^wi Z c⁰v^b, w^WRvBb, W^Bs I c⁰j b c⁰v[±]Zi ci ' ic¹ Avⁿev^tbi K^ti | G e⁻v^cv^ti c⁰qvR^tb K^bmvj t^UU w^tq^vM Kiv nq|
- (R) μq Abtgv' b t t^Pšⁱ t^Kw^U Uv^Kvi D^ta^Yμq c⁰μqvⁱ t^yt¹ gš^Yvj tqi ce⁰Abtgv' b w^tq Kv^h®' k c⁰v^b Kiv nq|
- (T) P^w3c¹ m[±]úv' b t D^ctⁱv³ Av^bp^wbKZ^v m[±]ú' t^bi ci w^cw^cG-2006, w^cw^cAvⁱ-2008, World Bank Guidelines Ab^mi t^y vbg[®] Kv^R ev⁻Zev^qt^Yi j t^y P^w3c¹ m[±]úv' b Kiv nq|
- (U) P^w3 e⁻v^cbv t P^w3KZ Kv^R ms^wk⁰ m^vt^K®j i Z^Eyeav^qK c⁰Kš^kj xi Aax^bš' w^be[®]x c⁰Kš^kj w^Y KZ[®] w^cw^cAvⁱ-2008 Gi Av^tj v^tK mⁱv^wi ev⁻Zev^qb Kiv nq| m[±]úv' Z Kv^R cieZ[®]Z i^yY^vte^yt^Yi m[±]ear^t GBPB^w Gi b^w_f³ Kiv nq|
- (V) μ^WU m^tk^vab mg^qK^vj t vbg[®] m[±]úv' t^bi Z^wiL n[±]Z GK(1) er^mi ch^šZ ms^wk⁰ w^WK^v' vi c⁰qvR^biq i^yY^vte^yt^Yi Rb⁻ vq^x v^tK^b|

12. tgi vGZ I i y Yvte y Y KvR m au v' b c x w Z t

- (K) c o Z e Qi Gw c j g v t m i g t a " c i e Z P A _ e Q t i i M n x Z e " K v t R i m a t e " Z w j K v c o j b m n e " e n v i K v i x K Z e t y i " t y t i m i v m i g s y v j t q i w b g P k v L v q t c o Y K i v n q |
- (L) G K w a K K v t R i t y t i e " e n v i K v i x m s v Z w j K v q A M M Y " Z v D t j o L K t i G K w U m g w S Z Z w j K v c o Z K t i | R b g v t m i g t a " g s y v j t q e v Q v B K i g w U K Z R D 3 Z w j K v q A S Z f S t g i v G Z I i y Y v t e y Y K v R , w j c o w g K f v t e e v Q v B K i v n q |
- (M) e i v i K Z e v t R t U i 10% A _ m s i w y Z t i t L A e w k o 90% e i v i A b h v q x K v t R i Z w j K v P o v S Z K t i t m t P a t g v t m i g t a " c l k v m b K A b t g v ' b A v c b K i v n q |
- (N) b t f a t g v t m i g t a " A _ g s y v j t q i A b t g v ' b m v t c t y A w _ R A b t g v ' b m a t j Z m i K v i x A v t ' k (G O) R v i x K i v n q |
- (O) A w _ R A b t g v ' b c o B i c i m s w k o o w b e f n x c o K s k j x K Z R ' i c i c o m u q v m a u b a e K t i t g i v G Z I i y Y v t e y Y K v R e v Z e v q b K i v n q |
- (P) A _ e Q t i i t k l t g w m t K 10% m s i w y Z i v L v A _ w r t q R i a i x f v t e R b _ i a z c y t g i v G Z K v R m a u v ' t b i c w i K i b v I e v Z e v q b K i v n q |

13. tgi vGZ KvR ev Zevqtb m x g v e x Z v t

- (K) w j d U , t R b v t i U i , t g v U i c v a u B Z ' w w ' t g i v G t Z i t y t i e " e n v i K v i x m s v n t Z w j w L Z A b t i v a m a t j Z c o Z v e ' w l j K i t Z n q | w e t k l K t i c o Z v c t b i t y t i t h S w 3 K m g q K v j c h S Z A t c y v K i v c o q v R b n q |
- (L) A _ e i v i t f Z v i t y t i c h e q u t g e v Z e v q b c o m u q v ' x N t i x Z v i m w o K t i |
- (M) A M M Y " Z v w b i f c t Y c o q v R b x Z v I t h S w 3 K Z v w b a f t Y m g q t y c Y G e s c w i t k t l c i e Z P A _ e Q t i i K g c w i K i b v i A S Z f f S |
- (N) w b q v G Z Z ' v i w K m t Z i w K v ' v t i i K v h m a u v ' t b M w d j w Z |
- (O) e i v i K Z A _ Q v o K i Y c o m u q v w e j a t

14. KvR ev tmev c o v t b ^ Q Z v t

- (K) e " e n v i K v i x K Z e t y i c o q v R b x Z v t K m e m a K _ i a z j w t q m q c w i K i b v c y q Y K i v |
- (L) m g M o m u q c o m u q v q h _ v h _ f v t e K v R e v Z e v q t Y m i K v i x A t _ P m t e f E g e " e n v i w b w o Z K i v | c o q v R b x b w _ , ' w j j w ' w e w a m a s Z f v t e c o Z I m s i y Y K i v |
- (M) ' i c i g j " v q Y K i g w U K Z R m e t o g a g j " w q Z ' i ' v Z v w b e f P b K i Z t P w 3 c i m a u ' v b K i v |
- (N) A b a Y " B (2) t K w U U v K v c h S Z K v R e v Z e v q t b w b g v b h v q x D b y 3 j U v i x i g v a t g w K v c o Z o v b w b e f P b K i v |
- (O) ' i c i c o m u q v i m g q e u j c P w i Z R v Z x q ^ w b K c w i K v , C P T U I t q e m v B U (c o h v R " t y t i) G e s t b w U k t e v W e v c K f v t e c P t i i e " e v K i v |

- (P) "bcZ" bKkivq e"envi Kvix KZetjyi m"szmPK "tyi MhYceR Pw3 cI m"uv' b Kiv|
- (Q) KivR ev"ZevqbKijxb mgtaq GBPBW Gi wefbae chqgi cOKSkj xMtyi wbgfY mvBU cwi' kOKvtj e"envi Kvixi Dcw"vZ wbuDZ Kiv|
- (R) bZb wbgfY, tgiVgZ I i"yVteyY KivR KvhPw3 Abhvqx m"uv' b tktl msukoo wbehx cOKSkj x KZR Completion Certificate cOvtbi cte"e"envi Kvixi cOqvRbxqZv m"utK cYzv wbuDZ Kiv nq|

15. tmev/KivR m"uvKZ mgm"v mgvavtb mvfKj Awdtmi Kvhfug t

Abf"Q' 3 G ewyZ tmev cuBtZ wej "ev' xNftxZv cwij wjZ ntj msukoo mvfKj i' wqZcOB ZEveavqK cOKSkjxi mvf_ thvMvthvM Kti Zv mjvov Kiv hvq| cOqvRtb cwi ewZ cwi"vZ gj"vqYceR ci ewZ"ht_vchj3 c'tjyc MhTYi gva'tg D"mZ mgm"v mgvavb Kiv nq| GOvovl tmev MhYKvixi tKvb cigk"vKtj Zv wetePbvceR wZwb e"e"v wteb A_ev cAvb Kvhfj tQ Zui mpcwi kmn cYBM cO Zve tCOY Kiteb|

16. "v" AeKvVtgv e"envi Kvix KZetjyi mvf_ Avtj vPbv I cigk"Kvhfug t

- (K) GBPBW "v" I cwi evi cwi Kibv cOZovtbi e"envi Kvix KZetjyi cigk"K me"v "MZ Rvbvq|
- (L) "v" I cwi evi cwi Kibv cOZovb e"envi Kvix KZetjyi ev cZ"wk ms"vi mvf_ ev Zvt' i cOZovai mvf_ cOqvRbxq thvMvthvM I mgstq mvftjy msukoo wefvvMi wbehx cOKSkj x KZR gZwewbgq mfvi AvtqvRb Kiv nq|
- (M) GBPBW Gi wmiUtRb PvUf ev"Zevqtbi gva'tg e"envi Kvix KZetjyi ev cZ"wk ms"v KZUKy mqlj tcj Zv cOZeQi gj"vqvtbi e"e"v Kiv nq|
- (N) gj"vqb cOZte' b Ges e"envi Kvix KZetjyi cigk"Abhvqx h_vh_ c'tjyc MhY Kiv nq|

17. tmev cOvtb wbovi Afive ev e"Zvi cOZKvi t

- (K) GBPBW Gi wBR" I tqe mvBU, tbwUk teW" BZ"wr' tZ Z" cOvtbi Rb" 'wqZcOB KgRZf bvg Ges tUwj tdivb baf' t'qv AvtQ| gvbm"ubetmev/KivR m"uv' tb ev Z'vi wktZ e"entj h_vh_ cOvmbK e"e"v MhY Kiv nq| cOqvRtb Z' sz Kti AvBbvbm e"e"v MhY Kiv nq|
- (L) wKv"vi KvhPw3 Abhvqx Kvhm"uv' tb e"entj Zv cYivq bKkv tgvZteK m"utbe cOqvRbxq e"e"v MhY Kiv nq| KvhPw3 m"uv' tb e"e"v A_ev Awfhj3 wKvcOZovtbi weiæt" e"e"v tbqv nq|

18. tmev MhYKvi xt' i wBKU ntZ cZ'vkv t

- (K) nvmcvZvj, evm⁻vb, tovi BZ'w' GjvKvq ⁻^"Ki cwi tek eRvq ivL^tZ GZ' mspvšZ wbgg-Kvb^b tg^b Pj v|
- (L) c^omaKZ mi Ävg I Avmevec^t h⁻v⁻vb ti tL hZ^oanKv^ti e⁻envi Kiv|
- (M) Riæix tmevi mv^t_ m^oúK^h³ 'e⁻w' thgb- cvBc, fvj[;] wdvUsm, ewvZ, wUDe j vBU BZ'w' i Dci mve^oy wYK bRi ivLv|
- (N) Bgvi^tZi mv^t_ m^sthv^wRZ 'e⁻w' i Ace⁻envi I AcPq tiva Kiv, thgb- Ac^oqvR^b Gum, d⁻vb I cwbi Kj tQto ivLv|
- (O) mi Kvi x evm⁻vb mve^tj U t' qv t⁻tK wei Z⁻vKv|
- (P) Avw^{_}R I c^okvmbK mxgve^xZvi welqvU ⁻šiy ti tL tmev Kvh^og Ae⁻vnZ ivL^tZ me^ov mn^thMxZv Kiv|

19. wKv' vi I wKvc^oZ^ovb Zwj Kvf^w³ Ki Y t

cZ^oRvh^ol cb⁻ mieiv^tni Rb⁻ wKv' vi ev wKvc^oZ^ov^tbi Kg^oy⁻Zv, ce^oAvf^oÁZv I Avw^{_}R mvg⁻^o wetePbv K^ti c^oZ A⁻@Q^ti GKe^vi Zwj Kvf^w³ Kiv nq| AvM^oix thvM⁻ wKvc^oZ^ovb Zwj Kvf^w³ i ci wewfbaec^oKvi ⁻^" AeKiv^tgv wbg^oy I i⁻y⁻Yvte⁻y⁻t⁻Yi gva⁻tg ⁻^" tmev RbM^tYi t' vi tMvovq tc^oQv^tbvi gnr Kv^tRi mv^t_ m^oú³ nevi m^th^vM cvq|

20. bvMwi K tmev mb' ev⁻ Zevqb t

- (K) tmev/KvR MhYKvi xt' i Kv^tQ Avi I ⁻^Q I Re⁻ve⁻w' wngj K Kivi j⁻t⁻y⁻ e⁻ck c^ov^ti i e⁻v MhY Kiv ntq^tQ|
- (L) mvavi Yfv^te wbg^oy I tgi⁻vgZ mspvšZ mKj c^oKvi KvR wbgv^ogZfv^te gvbUwis Kivi e⁻v w^ow^oZ Kiv ntq^tQ|
- (M) e⁻envi Kvi xt' i civgk^omte^oP AM^oY⁻Zv w⁻ t⁻q cieZ^oc' t⁻y⁻c MhY Kiv nq|
- (N) Db^oqb I tgi⁻vgZ Kv^tRi mv^t_ m^swk^oó Kg^oRZ^oc^oK^oškj x I Kg^oPvi xt' i 'y⁻Zv ew⁻x⁻i Rb⁻ c^oqvRbxq c^ok⁻y⁻t⁻Yi e⁻v Kiv nq|
- (O) bvMwi K tmev mb' tK mvdj⁻ gw^oUZ Ki^tZ IT Based c^okvmbK I Kw⁻i Mix e⁻vcbv M^oto tZvj v nt⁻Q|

21. GBPBMW cāvb Kvhiġ q Ges gvW chiqi msukōo cōKŠkj x' i mvġ_ thvMvthvġMi wKvbn I tUwj tđvb bāf mġn t

μwgK bs	' Bi Ges wKvbn	KgRZġ c' ex	tUwj tđvb bāf	tgvevBj bāf
1.	cāvb Kvhiġ q, 105-106, gwZwSj ev/G, XvKv-1000	cāvb cōKŠkj x	9577917	
2.	ZĒjeavqK cōKŠkj xi Kvhiġ q mvġKġ-1, 105-106, gwZwSj ev/G, XvKv-1000	ZĒjeavqK cōKŠkj x	9587646	01716-314518
3.	ZĒjeavqK cōKŠkj xi Kvhiġ q mvġKġ-2, PĒMġg (Kugj øv), cjvZb m' i nvmcvZvj K'vāúm Kugj øv	ZĒjeavqK cōKŠkj x	081/62965	01711-040997
4.	ZĒjeavqK cōKŠkj xi Kvhiġ q mvġKġ-3, ivRkvnx(e_øv), cjvZb m' i nvmcvZvj K'vāúm gvj wZbMi, e_øv	ZĒjeavqK cōKŠkj x	051/51131	01711-568540
5.	ZĒjeavqK cōKŠkj xi Kvhiġ q mvġKġ-4, Lj bv (dwi' cj) wwfj mvRġ Awdm KāúvDŪ wSj Uġ x, dwi' cj	ZĒjeavqK cōKŠkj x	0631/61457	01711-163807
6.	wbeġnx cōKŠkj xi Kvhiġ q XvKv wmw wefvM, 105-106 gwZwSj ev/G, XvKv	wbeġnx cōKŠkj x	9560018	01711-133879
7.	wbeġnx cōKŠkj xi Kvhiġ q XvKv wefvM, cwí evi cwí Kí bv feb, 6, KvI ivb evRvi, XvKv	wbeġnx cōKŠkj x	9117152	01711-176616
8.	wbeġnx cōKŠkj xi Kvhiġ q UvsMvBj wefvM, 1127, KvMgvi x ti wW, Kġj R cvov, UvsMvBj	wbeġnx cōKŠkj x	0921/53753	01712-040222
9.	wbeġnx cōKŠkj xi Kvhiġ q gqgbimsn wefvM, 11 evDŪvi x ti wW, gqgbimsn	wbeġnx cōKŠkj x	091/66134 091/52135	01711-158723
10.	wbeġnx cōKŠkj xi Kvhiġ q Kugj øv wefvM, civZb m' i nvmcvZvj K'vāúm, Kugj øv	wbeġnx cōKŠkj x	081/61752	01912-552373

μwgK bs	' Bi Ges w/Kvbr	KgRZϑ c' ex	‡Uwj ‡dvb b†	tgvevBj b†
11.	wbeñx cϑKŠkj xi Kvñfj q ‡bvqLvj x wefvM, gvBR' x ‡KvU ‡bvqLvj x	wbeñx cϑKŠkj x	0321/71391 0321/61523	01711-135456
12.	wbeñx cϑKŠkj xi Kvñfj q PÆMθg wefvM, l qvñv cvæú nvDR msj Mæ Røj x ti vW, PÆMθg	wbeñx cϑKŠkj x	031/2852296	01726-263710
13.	wbeñx cϑKŠkj xi Kvñfj q wñtj U wefvM, wñwfj mñRθ Awdm KæúvDÜ, ‡PŠñvÆv, wñtj U	wbeñx cϑKŠkj x	0821/719279	01823-402606
14.	wbeñx cϑKŠkj xi Kvñfj q i scj wefvM, cj vZb m' i nvmcvZvj PÆi, i scj	wbeñx cϑKŠkj x	0521/62815	01715-335439
15.	wbeñx cϑKŠkj xi Kvñfj q w' bvRcj wefvM, cj vZb m' i nvmcvZvj PÆi, w' bvRcj	wbeñx cϑKŠkj x	0531/63527	01715-798892
16.	wbeñx cϑKŠkj xi Kvñfj q i vRkvñx wefvM, cj vZb m' i nvmcvZvj K'væúvm, i vRkvñx	wbeñx cϑKŠkj x	0721/771739	01711-360176
17.	wbeñx cϑKŠkj xi Kvñfj q e_ov wefvM, cj vZb m' i nvmcvZvj K'væúvm, gvj wZbMi e_ov	wbeñx cϑKŠkj x	051/51131	01715-442242
18.	wbeñx cϑKŠkj xi Kvñfj q Lj bv wefvM, Lj bv tgvW‡Kj K‡j R nvmcvZvj K'væúvm, Lj bv	wbeñx cϑKŠkj x	041/761612	01711-345129
19.	wbeñx cϑKŠkj xi Kvñfj q h‡kvi wefvM, 10, gvRe moK h‡kvi	wbeñx cϑKŠkj x	0421/62254	01733-294332
20.	wbeñx cϑKŠkj xi Kvñfj q ewi kvj wefvM, e‡DÜ KæúvDÜ ewi kvj	wbeñx cϑKŠkj x	0431/63792	01711-986245
21.	wbeñx cϑKŠkj xi Kvñfj q dwi' cj wefvM, wñwfj mñRθ Awdm KæúvDÜ, wSj Uj x dwi' cj	wbeñx cϑKŠkj x	0631/64002	01711-482799